

## VLGC Flexible Membership – Q&A

### How long does Lifestyle membership and my points wallet last?

Lifestyle membership is an annual membership that expires 12 months from your sign up date. All points last for the duration of the membership and expire once the membership lapses.

### What about carrying points forward?

Points expire with the membership. However, if your lifestyle membership is renewed on or before the expiry date, then any points balance on your account will carry forward to the next membership period.

### Can I upgrade my Lifestyle membership?

At any time during your membership year you may take the option to upgrade to GOLD membership on payment of the difference in cost (Currently £456 for Lifestyle). The upgrade provides you with GOLD membership status and benefits for the remainder of your membership term. IMPORTANT - your membership renewal date will not change.

### Can I bring guests to play?

You may use your personal points balance to bring up-to 3 guests with you. Each guest will consume the standard number of points and YOU must play with them during their visit.

### Can I buy more points?

During your membership year if your points balance is running low you can top up 20pts or 50pts onto your wallet. The easiest way to do this is online via the BRS application. These top-up points are treated in the same way as the original points balance (use, expiry, carry forward)

### Can I cash in unused points?

Points have no monetary value and expire with the membership. Unused points cannot be credited on any future membership except for carry forward as outlined previously.

### Can I transfer points to another member?

Lifestyle points are personal to you and NOT transferable to another member. They cannot be used by anyone other than the member to play golf individually or with guests as described earlier.